



Community Supported Agriculture

# Jamieson Farm CSA Handbook

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*Your Farmers: Harper, Walter, Ryan, and Raychel Jamieson*

Welcome to our farm family! We are looking forward to being your local food provider!

Our passion is bringing the very best food to your door. We aim to provide the deliciousness of farm fresh food with the convenience of to-your-door delivery. Below is a short “manual” to help you understand how our CSA runs and to outline our shared commitments. Familiarizing yourself with these policies and procedures will help ensure the very best CSA experience!

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## THE JAMIESON FARM FAMILY

Thank you for being a part of our CSA for the 2022 season and the Jamieson Farm Family. Community Supported Agriculture (CSA) is a beautiful partnership in which members pledge to help cover the anticipated costs of the farm's production for a growing season, and in return receive a portion of the farm's crops. We know you have a number of options for purchasing food and we hope that you will see the value in

- your weekly “share” of the farm's harvest,
- the chance to invest in your local agricultural economy,
- the knowledge of how and where your food is grown,
- food that is as fresh as possible
- having a strong relationship with your farmers, and
- the opportunity to come visit our farm and connect with the land your food comes from.

## OUR GROWING PRACTICES

Our chickens (both layers and broilers) are on pasture from the moment they are old enough to leave their brooders. We do this for two reasons: (1) chickens should be chickens and be able to eat bugs, take dust baths, and enjoy fresh air, and (2) this environment results in the most nutritious and delicious eggs and chicken meat. Additionally, chicken feed for both layers and broilers is non-GMO and sourced locally from a Mazelin Feed Mill. These practices require a greater investment in time and money, but we believe it to be well worth the cost.

Our vegetables and fruits are grown without the use of any synthetic pesticide or fertilizer. We simply rely on building our soil's health to obtain the most fertility with our plants. The only soil amendment we use is compost (both purchased from a local vendor and created on the farm from chicken manure, wood chips, and finished plants). When it comes to soil health we believe the simplest process is the best.

Our off-the-farm vendor of blueberries, Kenerson Berry Farm, follows the same practices.

## OTHER VENDORS

We are very excited to have two other vendors providing weekly CSA offerings.

*Kenerson Berry Farm* is a small blueberry farm in White House, TN. They produce several varieties of blueberries that will be available from the middle of June until the middle of July.

*Grain and Honey Bakeshop* is a bakery operating in Springfield, TN. Their artisan bread and sweet treats will be available for the length of the CSA program. Their delicious sourdough cinnamon rolls will be available each week along with a rotating specialty bread loaf.

*NatureTails* is a local producer of pet treats, chews, and shampoos made from ingredients sourced from Middle Tennessee farms. Their products are made available for the duration of the CSA program.

## UNDERSTANDING THE RISK OF CSA

As a member, you share in the abundance of our harvest, as well as in the risks that come with farming. We cannot stress this part enough! Although we have learned how to avoid or manage around most problems, it is likely that EVERY year, Mother Nature will throw us a curve-ball, and we may lose a crop to drought, flooding, disease, bugs, hail, or other acts of God. This may mean that you will not receive that particular affected crop for that season. If this occurs, we will do our best to make up for the value of the share by substituting something else in its place or buying in produce from a local farm (we will let you know what item and farm produced it if this becomes the case).

## WHEN DO WE START

**The first CSA deliveries will be during the Week of May 29.** Order forms for this week will be sent on the morning of Sunday, May 29 (see the section below for ordering procedures). The summer CSA is for ten consecutive weeks, from the last week in May until the first week of August.

## ORDERING PROCESS

The CSA program is customizable, meaning you will choose what comes in your box each week. **To start, look for a special invitation by email to shop our website that will arrive in your email inbox Sunday morning of each week. You will have a \$50 credit to spend each week.** Simply select what you would like to have delivered that week, select “**Manual Payment**” and send in the order. The fee that you paid upfront covers this \$50 credit for ten weeks.

Availability of items will change throughout the length of the program. While all items are subject to the whims of Mother Nature, the expected availability is:

**All Summer:** pasture raised chicken (whole and cuts), pasture raised chicken and duck eggs

**Beginning of June:** sugar snap peas, bok choy, swiss chard, carrots, onions, garlic, herbs, and Grain and Honey cinnamon rolls and artisan bread.

**End of June:** onions, garlic, lettuce, herbs, blueberries, blackberries, bell peppers, jalapeno peppers, potatoes, eggplant, summer squash, zucchini, cucumbers, Grain and Honey cinnamon rolls and artisan bread, fresh cut bouquets and arrangements.

**Beginning of July:** herbs, blueberries, blackberries, bell peppers, jalapeno peppers, potatoes, eggplant, summer squash, zucchini, cucumbers, beans, heirloom slicer tomatoes, cherry tomatoes, watermelon, and fresh cut bouquets and arrangements.

**End of July/Beginning of August:** herbs, bell peppers, jalapeno peppers, eggplant, cucumbers, heirloom slicer tomatoes, cherry tomatoes, watermelon, and fresh cut bouquets and arrangements.

Please note, how many weeks an item is available largely depends on the weather and the mitigation of pests.

## **WEEKLY DELIVERY**

Deliveries will take place **on Monday, Tuesday, and Thursday evenings between 2 and 7pm**. Your delivery day will be determined by your home address. You will be notified prior to the first week of the program which day to expect delivery. This day will be the same for all ten weeks of the program. Because home deliveries take a significant amount of time, we are unable to change your delivery day.

Please plan to have someone at your address to receive your weekly share. **If no one can be home for delivery, please put a cooler with ice on the porch and send us a text message that you will not be home.** Because the share is likely to include items that need to be refrigerated as soon as possible, we must have one of these two conditions met.

## **INCLEMENT WEATHER**

If severe weather prohibits us from making deliveries during the normal hours we will send a message via text. Arrangements will be made to get orders delivered as soon as is safely possible.

## **COMMUNICATION CONTACT INFORMATION**

Please email questions and concerns to [jamiesonfarm@yahoo.com](mailto:jamiesonfarm@yahoo.com). We aim to reply to all emails within 24 hours.

Orders will be confirmed via text message from **Ryan's cell phone: 316-207-9224**. Please feel free to call or text this number for matters that need a quicker response. We are a small, family farm; we are here to make sure your CSA experience is a great one!

## **SOCIAL MEDIA**

We would love for you to join us on Facebook or Instagram for photo updates and news from us about the farm!

Facebook: <https://www.facebook.com/jamiesonfarm/>

Instagram: @jamiesonfarm

Google: Review our farm on Google by searching Jamieson Farm

## **CANCELLATION AND REFUND POLICY**

We think you will love the CSA program. If you are having issues or concerns, contact us and let's see if we can make a better experience for you. If the trouble persists we can arrange a refund, prorated for unused weeks. Additionally, if you have to move out of the area and cannot continue your share, we will arrange a refund on a prorated basis.

## **FARM VISITS**

We would love to have you out to the farm for a visit! Please email us to set up an appointment where you can come and see your food production in action. All ages are welcomed on the farm. For your safety and comfort, please remember to wear closed toe shoes on the farm.

## **FREQUENTLY ASKED QUESTIONS**

***My order goes over the \$50 credit. What do I do?***

If your order goes over \$50 you would simply pay the extra via PayPal or Venmo. If you wish to pay by cash upon delivery please send us a message so we can make note of this.

***We are going on vacation for a week. What can we do with our weekly share?***

We understand that a summer vacation is often in the plans. **If you are going to miss a CSA week we have a couple options: You can choose to have your order delivered to**

**another home in our delivery area or roll over your \$50 store credit toward the purchase of a future CSA program.** Please let us know in advance and we will be happy to help get your weekly share to the family of your choice or create your digital coupon for \$50 off a future CSA subscription. Digital coupons will be sent to the email address used to purchase your current subscription.

***Is the farm certified organic?***

At this time, we are not certified organic. Our focus is to be transparent and sustainable with all of our farming practices. We are always happy to talk in depth about how we grow crops and raise chickens.

***How many meals will the weekly \$50 credit make?***

That question has a variety of possible answers. Each item we offer has a different price point and ability to stretch over several meals. For example, whole pasture raised chickens are the most expensive item offered, but they have the ability to be used in 1-4 meals depending on how many people are eating.

***I am going to be gone on delivery day but back the next day. How can I get my share?***

If you are going to be gone on your delivery day but back that week, you can arrange to pick up your share from the farm. Just give us a heads up and we will have your weekly share packed and ready for pick up when you arrive on the farm.

Conversely, we can also deliver to a neighbor on your delivery day if they are willing to hold onto your share until you return. Simply let us know the address and we will drop it off at the usual time of delivery.

***I didn't use all of the \$50 weekly credit, can I roll it over into the following week?***

Unfortunately, we are unable to offer rollover credit during the Summer CSA. We have planned food production to match expected demand for each week and need to stick to the plan in order to ensure all families have a bountiful share each week.

***I want to give this week's share to a friend. Are you able to deliver my share to them?***

Yes! We love the idea of a farm community and sharing the blessing of local, sustainable food. As long as the friend/family member is in the delivery area for the day we would be happy to deliver the share to them. After you place the order for that

week's delivery just let us know what address to deliver to and we will make sure they get it.

***What happens if the farm runs out of something I order?***

Should we run out of any of our offerings you have ordered with us, we will contact you by text with substitutions for your order. We will do our best to ensure proper inventory counts before we post our products for the week to limit the chances of substitutions.