



Community Supported Agriculture

Jamieson Farm CSA Handbook

Revised January 22, 2023



Your Farmers: Ryan, Walter, Raychel, and Harper Jamieson

Welcome to our farm family! We are looking forward to being your local food provider! Our passion is bringing the very best food to your door. We aim to provide the deliciousness of farm fresh food with the convenience of to-your-door delivery. Below is a short “manual” to help you understand how our CSA runs and to outline our shared commitments. Familiarizing yourself with these policies and procedures will help ensure the very best CSA experience!

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THE JAMIESON FARM FAMILY

Thank you for being a part of our CSA for the 2022 season and the Jamieson Farm Family. Community Supported Agriculture (CSA) is a beautiful partnership in which members pledge to help cover the anticipated costs of the farm's production for a growing season, and in return receive a portion of the farm's crops. We know you have a number of options for purchasing food and we hope that you will see the value in

- your weekly “share” of the farm's harvest,
- the chance to invest in your local agricultural economy,
- the knowledge of how and where your food is grown,
- food that is as fresh as possible
- having a strong relationship with your farmers, and
- the opportunity to come visit our farm and connect with the land your food comes from.

OUR GROWING PRACTICES

Our chickens (both layers and broilers) are on pasture from the moment they are old enough to leave their brooders. We do this for two reasons: (1) chickens should be chickens and be able to eat bugs, take dust baths, and enjoy fresh air, and (2) this environment results in the most nutritious and delicious eggs and chicken meat. Additionally, chicken feed for both layers and broilers is non-GMO and sourced locally from a Mazelin Feed Mill. These practices require a greater investment in time and money, but we believe it to be well worth the cost.

Our vegetables and fruits are grown without the use of any synthetic pesticide or fertilizer. We simply rely on building our soil's health to obtain the most fertility with our plants. The only soil amendment we use is compost (both purchased from a local vendor and created on the farm from chicken manure, wood chips, and finished plants). When it comes to soil health we believe the simplest process is the best.

Our off-the-farm vendor of blueberries, Kenerson Berry Farm, follows the same practices.

OTHER VENDORS

We are very excited to have two other vendors providing weekly CSA offerings.

Kenerson Berry Farm is a small blueberry farm in White House, TN. They produce several varieties of blueberries that will be available during the Summer CSA from middle of June until the middle of July.

Grain and Honey Bakeshop is a bakery operating in Springfield, TN. Their artisan bread will be available for all CSA seasons and sweet treats will be available during the Summer CSA. Both bread and treat selections will differ weekly.

UNDERSTANDING THE RISK OF CSA

As a member, you share in the abundance of our harvest, as well as in the risks that come with farming. We cannot stress this part enough! Although we have learned how to avoid or manage around most problems, it is likely that EVERY year, Mother Nature will throw us a curveball, and we may lose a crop to drought, flooding, disease, bugs, hail, or other natural cause. This may mean that you will not receive that particular affected crop for that season. If this occurs, we will do our best to make up for the value of the share by substituting something else in its place or buying in produce from a local farm (we will let you know what item and farm produced it if this becomes the case).

WHEN DO WE START

The Spring CSA will begin the Week of April 2. Members will be notified the week before when the farm website is ready for Week 1 orders (see the section below for ordering procedures). A similar procedure will be in place when the Summer CSA begins the week of June 4 and for the Fall CSA when it begins September 3 . The Spring

CSA is for six consecutive weeks, the Summer CSA is 8 consecutive weeks, and the Fall CSA runs 6 consecutive weeks.

ORDERING PROCESS

The CSA program is customizable, meaning you will choose what comes in your share each week. **Prior to each CSA week members will receive an invitation by text message to make their choices for the CSA share. You will have a \$50 credit to spend each week.** Simply select what you would like to have delivered that week, select “**Manual Payment**” and send in the order. The fee that you paid upfront covers this \$50 credit for the length of the CSA program.

Availability of items will change throughout the length of the program. While all items are subject to the whims of Mother Nature, the expected availability is:

SPRING CSA program: pasture raised chicken (whole and cuts), pasture raised chicken eggs, various lettuces and greens, Grain Honey bread

SUMMER CSA program: pasture raised chicken (whole and cuts), pasture raised chicken and duck eggs, various lettuces and greens, Grain Honey bread and sweets, carrots, onions, garlic, herbs, heirloom slicer tomatoes, cherry tomatoes, red potatoes, summer squash, zucchini, bell peppers, jalapenos, lunchbox peppers, cucumbers, blackberries, blueberries and fresh cut bouquets and arrangements.

FALL CSA program: pasture raised chicken (whole and cuts), pasture raised chicken and duck eggs, various lettuces and greens, Grain Honey bread, carrots, onions, garlic, herbs, heirloom slicer tomatoes, cherry tomatoes, sweet potatoes, delicata squash, leeks, bell peppers, jalapenos, lunchbox peppers, and fresh cut bouquets and arrangements.

**Please note, how many weeks an item is available largely depends on the weather and the pests.

WEEKLY DELIVERY

Deliveries will take place on **Sunday for Spring and Fall CSA programs, and Tuesdays and Thursdays for the Summer CSA**. Deliveries will occur in the afternoon and evening. Your delivery day will be determined by your home address. You will be notified prior to the first week of the program which day to expect delivery. This day will be the same for the duration of the program. Because home deliveries take a significant amount of time, we are unable to change your delivery day.

Please plan to have someone at your address to receive your weekly share. **If no one can be home for delivery, please put a cooler with ice on the porch and send us a text message that you will not be home. Because the share is likely to include items that need to be refrigerated as soon as possible, we must have one of these two conditions met. If no one is home for delivery, nor is a cooler place outside, the member will need to make arrangements to pickup the share from the farm. This may result in some of the perishable items not being available in the member's share that week.**

INCLEMENT WEATHER

If severe weather prohibits us from making deliveries during the normal hours we will send a message via text. Arrangements will be made to get orders delivered as soon as is safely possible.

COMMUNICATION CONTACT INFORMATION

Please email questions and concerns to jamiesonfarm@yahoo.com. We aim to reply to all emails within 24 hours.

Orders will be confirmed via text message from **Ryan's cell phone: 316-207-9224**. Please feel free to call or text this number for matters that need a quicker response. We are a small, family farm; we are here to make sure your CSA experience is a great one!

SOCIAL MEDIA

We would love for you to join us on Facebook or Instagram for photo updates and news from us about the farm!

Facebook: <https://www.facebook.com/jamiesonfarm/>

Instagram: @jamiesonfarm

Google: Review our farm on Google by searching Jamieson Farm

CANCELLATION AND REFUND POLICY

We think you will love the CSA program. If you are having issues or concerns, contact us and let's see if we can make a better experience for you. If the trouble persists we can arrange a refund, prorated for unused weeks. Additionally, if you have to move out of the area and cannot continue your share, we will arrange a refund on a prorated basis.

FARM VISITS

We would love to have you out to the farm for a visit! Please email us to set up an appointment where you can come and see your food production in action. All ages are welcomed on the farm. For your safety and comfort, please remember to wear closed toe shoes on the farm.

FREQUENTLY ASKED QUESTIONS

My order goes over the \$50 credit. What do I do?

If your order goes over \$50 you would simply pay the extra via PayPal or Venmo. If you wish to pay by cash upon delivery please send us a message so we can make note of this.

We are going on vacation for a week. What can we do with our weekly share?

We understand that a summer vacation is often in the plans. **If you are going to miss a CSA week you can roll over your \$50 store credit toward the purchase of a future CSA program.** Please let us know in advance and we will be happy to create your

digital coupon for \$50 off a future CSA subscription. Digital coupons will be sent to the email address used to purchase your current subscription.

Is the farm certified organic?

At this time, we are not certified organic. Our focus is to be transparent and sustainable with all of our farming practices. We are always happy to talk in depth about how we grow crops and raise chickens.

How many meals will the weekly \$50 credit make?

That question has a variety of possible answers. Each item we offer has a different price point and ability to stretch over several meals. For example, whole pasture raised chickens are the most expensive item offered, but they have the ability to be used in 1-4 meals depending on how many people are eating.

I am going to be gone on delivery day but back the next day. How can I get my share?

If you are going to be gone on your delivery day but back that week, you can arrange to pick up your share from the farm. Just give us a heads up and we will have your weekly share packed and ready for pick up when you arrive on the farm.

I didn't use all of the \$50 weekly credit, can I roll it over into the following week?

Unfortunately, we are unable to offer rollover credit during the CSA program. We have planned food production to match expected demand for each week and need to stick to the plan in order to ensure all families have a bountiful share each week.

What happens if the farm runs out of something I order?

Should we run out of any of our offerings you have ordered with us, we will contact you by text with substitutions for your order. We will do our best to ensure proper inventory counts before we post our products for the week to limit the chances of substitutions.